12:48, Feb 2

You: Let's Go!

12:48, Feb 2

GoDaddy Guide: << Sent Rich Content >>

12:48, Feb 2

You: Email

12:48, Feb 2

GoDaddy Guide: We will connect you with one of our GoDaddy Guides as soon as possible. For a faster resolution, please tell us how we can help you today.

Info: Thank you for messaging GoDaddy. We are experiencing higher than normal volume. Hang in there, your estimated wait time is 7 minutesIf you prefer we are also available on WhatsApp at https://wa.me /97145081542

12:49, Feb 2

You: I'm facing an issue with emails deliverability

12:49, Feb 2

You: some of my accounts not receiving emails

12:50, Feb 2

You: you can test on email 'emady@phoenix.com.eg"

12:50, Feb 2

You: or

12:50, Feb 2

You: "admin@eis-lubricants.com"

Info: Thanks for waiting. Sorry our wait times are longer than expected.

12:55, Feb 2

GoDaddy Guide Bot: Just checking in, do you still need assistance from a GoDaddy Guide?

12:56, Feb 2

You: yes

12:56, Feb 2

GoDaddy Guide Bot: Thanks, We will connect you to the next available GoDaddy Guide.

Info: Thank you for messaging GoDaddy. We are experiencing higher than normal volume. Hang in there, your estimated wait time is 7 minutesIf you prefer we are also available on WhatsApp at https://wa.me /97145081542

13:03, Feb 2

Parmvir K: Hi! My name is Parmvir. I'll be glad to help you with the issue related to email. May I know whom I'm messaging with?

13:03, Feb 2

You: emad

13:06, Feb 2

Parmvir K: Hi Emad. What issue you're facing with email?

13:06, Feb 2

You: I'm facing an issue with emails deliverability

13:06, Feb 2

You: some of my accounts not receiving emails

13:06, Feb 2

You: you can test on email 'emady@phoenix.com.eg"

13:06, Feb 2

You: or

13:07, Feb 2

You: "admin@eis-lubricants.com"

13:07, Feb 2

Parmvir K: Let me validate the account and check.

13:08, Feb 2
You: خن
13:08, Feb 2
You: ok
13:10, Feb 2
Parmvir K: Are you using Outlook or webmail?
13:11, Feb 2
You: webmail
13:15, Feb 2
Parmvir K: Could you please try to send a test email on parmvir8150@godaddy.com from that email?
13:16, Feb 2
You: done
13:18, Feb 2
Parmvir K: Thanks. I received email and replied back to your email
13:20, Feb 2
You: now you can check "admin@eis-lubricants.com"
13:21, Feb 2
You: no emil recived from parmvir8150@godaddy.com
13:23, Feb 2
Parmvir K: I did not received email from that address. Are you using cPanel to host that email?
13:24, Feb 2
You: no, I am using
13:24, Feb 2
You: Free Account with hosting: phoenix-eg.net : 83/Unlimited accounts used, 4 GB/4 GB used
13:24, Feb 2
You: workspace
13:30, Feb 2
Parmvir K: Thanks. I'm checking your account.
13:34, Feb 2
Parmvir K: Appreciate! we refreshed your server. Kindly wait for few hours and check.
13:35, Feb 2
You: ok, thanks
13:35, Feb 2
You: there was a problem, am I right ?
13:41, Feb 2
Parmvir K: The server was fine. We did not get any particular issue. That's why we refreshed it.
13:41, Feb 2
You: ok